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PTO/SB/80 (12-03)

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28120

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as attorney(s) or agent(s) to represent the undersigned before the United States Patent and Trademark Office (USPTO) in connection with any and all patent applications assigned only to the undersigned according to the USPTO assignment records or assignment documents attached to this form in accordance with 37 CFR 3.73(b).

Assignee Name and Address:

Travelers Property Casualty Corp.

A copy of this form, together with a statement under 37 CFR 3.73(b) (Form PTO/SB/96 or equivalent) is required to be filed in each application in which this form is used. The statement under 37 CFR 3.73(b) may be completed by one of the practitioners appointed in this form if the appointed practitioner is authorized to act on behalf of the assignee, and must identify the application in which this Power of Attorney is to be filed.

### SIGNATURE of Assignee of Record

The individual whose signature and title is supplied below is authorized to act on behalf of the assignee

Name	Daniel W. Jackson, Esq.		
Signature		Date	9/24/2004
Title	Assistant Secretary	Telephone	(860) 277-4012



JFW

PTO/SB/122 (09-04)

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## CHANGE OF CORRESPONDENCE ADDRESS *Application*

Address to: Commissioner for Patents  
P.O. Box 1450  
Alexandria, VA 22313-1450

Application Number	10/648808
Filing Date	August 27, 2003
First Named Inventor	Vincent J. Armentano
Art Unit	2121
Examiner Name	Not Yet Assigned
Attorney Docket No.	SPLT-P01-011

Please change the Correspondence Address for the above-identified application to:

The address associated with Customer Number: 28120

OR

<input type="checkbox"/>	Firm or Individual Name	Agnes S. Lee ROPES & GRAY LLP			
Address	One International Place				
City	Boston	State	MA	Zip	02110-2624
Country	US				
Telephone	(617) 951-7000	Fax	(617) 951-7050		

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I am the:

- Applicant/Inventor
- Assignee of record of the entire interest.  
Statement under 37 CFR 3.73(b) is enclosed. (Form PTO/SB/96).
- Attorney or agent of record. Registration Number 46,862
- Registered practitioner named in the application transmittal letter in an application without an executed oath or declaration. See 37 CFR 1.33(a)(1). Registration Number \_\_\_\_\_

Signature

Typed or Printed Name Agnes S. Lee

Date March 8, 2005 Telephone (617) 951-7794

NOTE: Signatures of all the inventors or assignees of record of the entire interest or their representative(s) are required. Submit multiple forms if more than one signature is required, see below.

\*Total of 1 forms are submitted.

I hereby certify that this correspondence is being deposited with the U.S. Postal Service with sufficient postage as First Class Mail, in an envelope addressed to: Commissioner for Patents, P.O. Box 1450, Alexandria, VA 22313-1450, on the date shown below.

Dated: 3/8/05 Signature: Joanne Ryan (Joanne Ryan)

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Dated: 10/4/04 Signature: Joanne Ryan  
(Joanne Ryan)

Docket No.: SPLT-P01-011  
(PATENT)

**IN THE UNITED STATES PATENT AND TRADEMARK OFFICE**

In re Patent Application of:  
Armentano et al.

Application No.: 10/648808

Group Art Unit: 2121

Filed: August 27, 2003

Examiner: Not Yet Assigned

For: METHOD AND SYSTEM FOR KNOWLEDGE  
MANAGEMENT AND EFFECTIVE  
MENTORING OF INSURANCE CLAIM  
PROFESSIONALS

**CHANGE OF ATTORNEY DOCKET NUMBER**

Commissioner for Patents  
P.O. Box 1450  
Alexandria, VA 22313-1450

Dear Sir:

Please note that the Attorney Docket Number has been changed from TRAV0011 to SPLT-P01-011. Please reference SPLT-P01-011 on all future correspondence.

Applicant believes no fee is due. However, if a fee is due, please charge our Deposit Account No. 18-1945, under Order No. SPLT-P01-011 from which the undersigned is authorized to draw.

Dated: 10/4/04

Respectfully submitted,

  
By   
Agnes S. Lee  
Registration No.: 46,862  
ROPES & GRAY LLP  
One International Place  
Boston, Massachusetts 02110-2624

(617) 951-7000  
(617) 951-7050 (Fax)  
Attorneys/Agents For Applicant